

MINUTES OF THE COMPLAINTS COMMITTEE

MEETING OF ROLLESBY PARISH COUNCIL

Held on Thursday 15th August 2024 at 7pm
at the Pavilion, Rollesby.

Present: Cllrs C Tacon (chair), S Day, S Ridout
Clerk: Ben Bethell
Three members of the public were present.

1. Apologies for absence

Michael Rivett had sent apologies.

2. Members' declarations of interest and requests for dispensations.

None.

3. To receive any questions or comments from members of the public

As the only members of the public present represented the complainants, item 3 and item 4 were rolled together. The key points of the complaint were summarised and the concerns listed. A discussion took place to ensure that all present (including the new Clerk) understood the issues.

4. To invite the complainants to address the meeting.

See above.

5. To consider the complaint received and the response sent, and to agree whether to uphold the complaint.

The Committee AGREED not to uphold the complaint.

The Committee AGREED that the co-option process had been legal. However, it was also AGREED that there were several areas for improvement and that the Complainants were not without validity.

The Committee felt that communication with the public could be improved. It also noted that (for various reasons) some councillor training would be prudent. A discussion also took place about the need to ensure that personality differences were understood and used as a positive.

Lastly, it was noted that recording of meetings requires some further consideration.